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On the occasion of the 2020 opening, we decided to adopt the extraordinary protection and sanitation protocol for the prevention of infectious diseases: "Hostel Secure Clean".

Our main objective is the protection of people for which we have added all the hygiene and safety measures to the HACCP standards according to the WHO directives for hotel structures and the guidelines of the national protocol "Safe Reception". This document was drawn up by the Federalberghi Safe Assistance Task Force and by the experts of Confindustria Alberghi and Asshotel, who worked with the supervision of Prof. Pierlugi Viale of the University of Bologna, director of the Infectious Diseases Operative Unit of the Polyclinic of S. Orsola, in collaboration with the Italian Red Cross.

UNIVELA 2020

Hostel Secure Clean applied to a reality such as Univela and Campione del Garda - natural isolation, large spaces, excellent air quality - can only be a guarantee for a safe holiday, full of freedom of movement in the open air by doing immersed sports in nature.



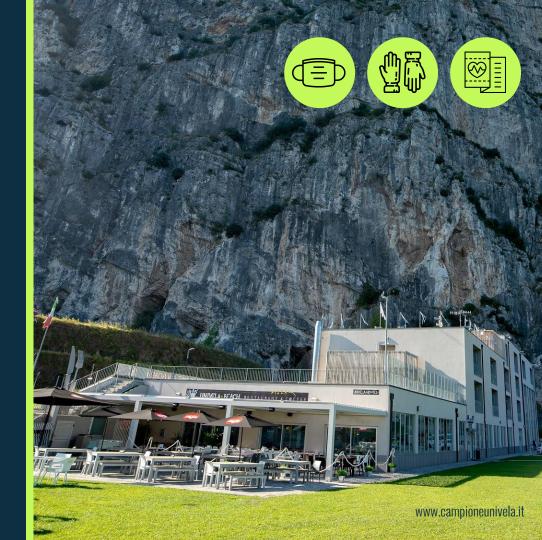


GENERAL PREVENTION UNIVELA TEAM

We take care of guests in a professional and attentive way: we have all attended special training and are equipped with manuals on cleaning protocols, operational checklists for the various departments and behavioral indications to safeguard yours and our health.

We will dress with uniforms, gloves and masks suitable and certified for the various tasks.

We underwent a medical examination of the work including serological tests and every day, before accessing Univela, we personally guarantee that we have no symptoms attributable to viral infections.



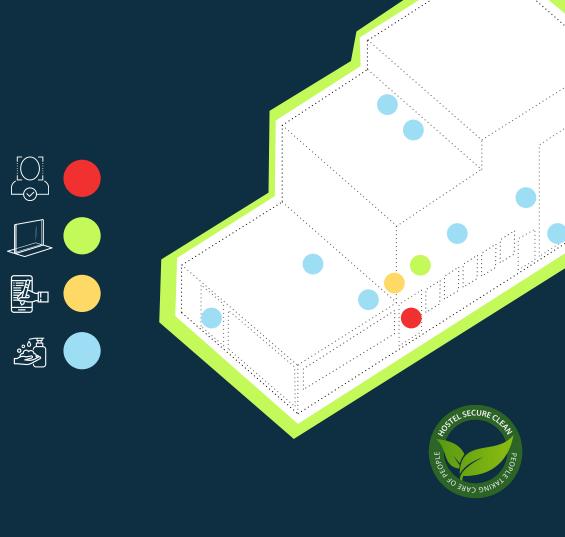
GENERAL PREVENTION WELCOME ON BOARD

We installed at the entrance a thermal imaging camera with mask detection and body temperature 34-45 ° C.

Everyone will be asked to use the mask in the interior spaces. If a guest does not have his own, we will provide it to him from the reception.

"Safe Check-In" protected by a plexiglas panel. Check-in and check-out procedures with document scanning via tablet and digital signature.

"Handwashing" facilitated by 10 photocell disinfectant dispensers and paper guides, positioned in all common areas and common paths, lifts, gym, breakfast room, restaurant and at the bar.



ROOMS

For the cleaning of the rooms we have adopted an extraordinary sanitation protocol for Covid-19 prevention in the hotel sector. We clean the surfaces with disposable microfibre cloths, alcohol-based prepregs, capable of removing 99.99% of bacteria, with particular attention to the main points of contact such as switches, handles, telephone, bedside table and doors, keyboard, toilet, wash basin and shower group.

We disinfect floors with disposable microfibre mop pre-impregnated with hypochlorite disinfectant at a concentration of 0.1% of active chlorine.

When the customer leaves, we treat the bedroom and bathroom for 20 minutes with a professional ozone generator to sanitize surfaces and air in a natural way.

We use bed linen and towels from certified external laundry (UNI EN 14065: 2016 Textiles treated in laundries).



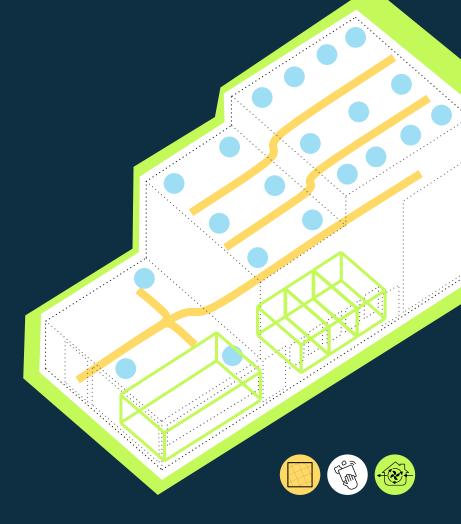
COMMON SPACES DISTANCE, HYGIENE, SANITATION AND DISINFECTION.

We have reorganized the spaces and paths in compliance with the safety distances of each individual guest.

We clean the surfaces with disposable microfibre cloths, pre-impregnated with chlorine alcohol base capable of removing 99.99% of the bacteria in the main points of contact such as switches, push-button panels, handles, telephones, POS, tablets, chairs and doors.

We disinfect the floors several times a day, with microfibre mop pre-impregnated with hypochlorite disinfectant at a concentration of 0.1% of active chlorine.

Every day we treat all the rooms for common use with professional ozone generators ideal for sanitizing the environments in a natural way from bacteria, virus, fungi, parasites.



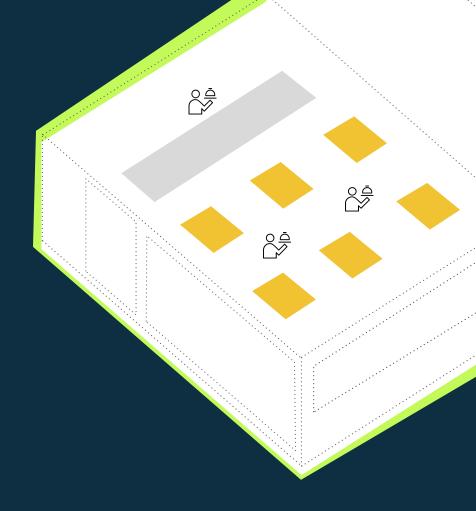
COMMON SPACES BREAKFAST

We serve breakfast in a lake view room reserved for guests staying overnight in Univela to ensure maximum care and quality, through the correct distances between the tables and the right flow.

We guarantee the correct "Handwashing" with the installation of a photocell disinfectant dispenser.

The buffet is protected by plexiglass and the chosen products are served by us at the table, disinfected at each guest change. At the end of the service, we carry out a thorough cleaning with certified detergents and disinfectants, as well as the sanitation of the environment and air by means of an ozone generator.

The dishwashing is performed by efficient high-temperature professional dishwashers with automatic dispensers of certified detergent.



COMMON SPACES RESTAURANT PIZZERIA

We have reorganized the spaces of the Univela Beach pizzeria restaurant, giving a wider distance between the tables in the lounge, under the pergola and in the garden, respecting the safety distances of each individual guest.

We guarantee the correct "Handwashing" with the installation of two photocell disinfectant dispensers.

We welcome guests from the reception entrance where the temperature and mask detection system is provided. We accompany them to the table where we serve them with care and attention. We bring the dishes to the table in dishes protected by domes and at each guest change we disinfect the table and chairs.

At the end of the service we carry out a thorough cleaning with certified cleaning and disinfectant products. During the night closing we sanitize the environment using an ozone generator. The dishwashing is performed by professional high temperature machines with automatic dispensers of certified detergent.





COMMON SPACES GYM - BATHROOMS

To ensure maximum safety and hygiene, we manage access to the gym by reservation and give priority to guests staying overnight in Univela.

Inside there is a photocell disinfectant dispenser for correct "Handwashing".

After each session we ask the guest to open the windows and clean the tools used with ready-to-use hydroalcoholic disinfectant, present inside.

We carry out daily thorough cleaning with certified cleaning and disinfectant products, as well as sanitizing the environment and air using an ozone generator.

In front of the gym there are also toilets for the disabled, cleaned with certified detergents and disinfectants and sanitized every night by an ozone generator.



COMMON SPACES SAILING CENTRE

Univela is the perfect place for those who want to go out on the boat regularly, train in the gym and have everything at hand:

- Room —
- Breakfast room _____
- Restaurant _____
- Gym ____
- Hangar —
- Classrooms
- Boat washing point
- Boat Park
- Vans parking
- Parking Trolleys



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